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## Scope of Services

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### **Our Board Certified Family Physicians**

are trained to care for people of all ages and health conditions. We support you and your family through the stages of development from newborn through geriatrics.

**Our prenatal program** gives your baby the finest care right from the start. After your baby is born, we will guide you through your child's developmental milestones from infancy and beyond in order to maintain the health and well-being of your family.

*Establishing a long-term relationship with a physician, who can meet your entire health care needs in one place, results in better patient satisfaction for you and your family.*

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## Mission

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The mission of Saint Joseph's Family Health Center is to provide personalized high quality primary and preventive care for our patients in an atmosphere of mutual respect with a shared goal of working with you to achieve your best health possible.

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## Our Values and Goals

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- + Respect and compassion for ourselves and others
- + Excellence in service
- + The dignity of human life
- + Commitment to the community

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## Hours of Operation

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Sunday	Closed
Monday	8 am – 5 pm
Tuesday	8 am – 8 pm
Wednesday	8 am – 8 pm
Thursday	8 am – 8 pm
Friday	8 am – 5 pm
Saturday	8 am – 4 pm

To schedule an appointment, request prescription refills or copies of medical records, or to speak with your Care Team, please call **(914) 375-3200**

For the most up-to-date information, please visit [saintjosephs.org](http://saintjosephs.org)



**Saint Joseph's  
Medical Center**

Family Health Center  
81 South Broadway, Yonkers, NY 10701  
(914) 375-3200 | [saintjosephs.org](http://saintjosephs.org)



**Saint Joseph's  
Medical Center**

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# Family Health Center

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**A Patient Centered Medical Home  
Model of Care and Treatment**

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## Welcome

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Welcome to St. Joseph's Family Health Center.

The Family Health Center is proud to be recognized by the National Committee on Quality Assurance as a Patient Centered Medical Home.

The Patient Centered Medical Home is an approach to primary care that puts you at the center of your care.

We use teamwork to help deliver care that is personalized, comprehensive, coordinated and more convenient for patients — the way primary care should be. If you need access to other services or a specialist, the care team will guide you through the process from beginning to end.

The most important member of your health care team will always be you.

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## What to Expect as a Patient

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- **Access to clinical advice** available 24 hours a day, 365 days a year. You can call **(914) 375-3200** and a member of your team or a provider will return your call.

### HERE FOR YOU

- + **Day, evening and Saturday appointments**
- + **Same day visits**
- + **Virtual telemedicine visits**
- + **Food pantry for eligible patients**

- **Excellent communication** from the Care Team regarding tests results, procedures and medications that relate to your care and treatment.
- **Patient education** to help you fully understand your health care needs and take an active part in self-management.
- **Specialty care referrals** including podiatry, neurology, general and vascular surgery, urology, cardiology, behavioral health and many more—all coordinated by your health care team—to keep your health on track.
- **Access to our Patient Portal** is a secure way for you to conveniently access your personal health information online. Through the portal you will be able to review your lab results, receive summaries of your doctor visits and much more!

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## First Visit Information

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At your first visit, you will be given general information about the Family Health Center and the services provided. We will ask you to choose a primary care physician who will coordinate your care and services.

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## Insurance / Fees

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We accept most commercial insurance programs, as well as Medicare, Medicaid, Family Health Plus and Child Health Plus.

For patients without insurance or who do not qualify for Medicaid, we can provide you information about the New York State of Health insurance programs or help you apply for charity care based on your family income and household size.

