# SAINT JOSEPH'S MEDICAL CENTER

## **Financial Assistance Summary**

Saint Joseph's Medical Center recognizes that there are times when patients in need of care will have difficulty paying for the services provided. Saint Joseph's Medical Center's Financial Assistance Program provides discounts to qualifying individuals based on your income. In addition, we can help you apply for free or low-cost insurance if you qualify. Just contact our Financial Counselor at (914) 751-0372 for free, confidential assistance.

### Who qualifies for a discount?

Financial Assistance is available for patients with limited incomes and no health insurance.

Everyone in New York State who needs emergency services can receive care and get a discount if they meet the income limits.

Everyone who lives in Westchester, Bronx, Rockland, Putnamand Orange Counties can get a discount on non-emergency, medically necessary services at Saint Joseph's Medical Center if they meet the income limits. You cannot be denied medically necessary care because you need financial assistance.

You may apply for a discount regardless of immigration status.

What are the income limits?

The amount of the discount varies based on your income and the size of your family. If you have no health insurance, these are the income limits:

Family Size	Annual Family Income	Monthly Family Income	Weekly Family Income
1	Up to \$36,180	Up to \$3,015	Up to \$696
2	Up to \$48,720	Up to \$4,060	Up to \$937
3	Up to \$61,260	Up to \$5,105	Up to \$1,178
4	Up to \$73,800	Up to \$6,150	Up to \$1,419
5	Up to \$86,340	Up to \$7,195	Up to \$1,660
6	Up to \$98,880	Up to \$8,240	Up to \$1,902
7	Up to \$111,420	Up to \$9,285	Up to \$2,143
8	Up to \$123,960	Up to \$10,330	Up to \$2,384

Based on the 2017 Federal Poverty Guidelines

#### What if I do not meet the income limits?

If you cannot pay your bill, Saint Joseph's Medical Center offers a payment plan to those patients that meet the income limits. The amount you pay depends on the amount of your income.

#### Can someone explain the discount? Can someone help me apply?

Yes, free confidential help is available. Call the Financial Counselor at (914) 751-0372. If you do not speak English, someone will help you in your own language.

The Financial Counselor can tell you if you qualify for free or low-cost insurance, such as Medicaid, Child Health Plus and Family Health Plus.

If the Financial Counselor finds that you don't qualify for low-cost insurance, they will help you apply for a discount.

The Counselor will help you fill out all the forms and tell you what documents you need to bring.

## What do I need to apply for a discount?

You will need to provide documents such as; a picture ID, a bill with current address, pay stub,

W-2 Form, etc. If you cannot provide any of these, you may still be able to apply for financial assistance.

#### What services are covered?

All medically necessary services provided by Saint Joseph's Medical Center may be covered by this discount this includes outpatient services, emergency care, and inpatient admissions.

Charges from private doctors who provide services in the hospital may not be covered. You should talk to the private doctors to see if they offer a discount or payment plan.

#### How much do I have to pay?

The amount for an outpatient service or the emergency room starts from \$0 for children and pregnant women, depending on your income. The amount for outpatient service or the emergency room starts from \$15 for adults, depending on your income.

Our Financial Counselor will give you the details about your specific discount(s) once your application is processed.

## How do I get the discount?

You have to fill out the application form. As soon as we have proof of your income, we can process your application for a discount according to your income level.

You can apply for a discount before you have an appointment, when you come to the hospital to get care, or when the bill comes in the mail.

Send the completed form to: Saint Joseph's Medical Center 127 South Broadway, Yonkers, N.Y. 10701 Att: Financial Counselor.

You have up to 90 days after receiving services to submit the application.

## How will I know if I was approved for the discount?

Saint Joseph's Medical Center will send you a letter within 30 days after completion and submission of documentation, telling you if you have been approved and the level of discount received.

## What if I receive a bill while I'm waiting to hear if I can get a discount?

You cannot be required to pay a hospital bill while your application for a discount is being considered. If your application is turned down, the hospital must tell you why in writing and must provide you with a way to appeal this decision to a higher level within the hospital.

#### What if I have a problem I cannot resolve with the hospital?

You may call the New York State Department of Health complaint hotline at 1-800-804-5447.

## **Sample Application**

me

I affirm that the above information is true, complete, and correct to the best of my knowledge.

Signed	Date
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If you have questions or need help completing this application, call Financial Counselor at (914)751-0372.

If you have received a bill or bills from the hospital, check here:

You do not have to make any payment to the hospital until the hospital sends you a letter with its decision on your application.

Please send completed form and attachments to: Saint Joseph's Medical Center 127 South Broadway Yonkers, N.Y. 10701

Att: Financial Counselor